

## **GUTCHECK MARKETING**

**GutCheck Logo Test** 

March 2015



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### PROJECT BACKGROUND



The GutCheck marketing team is looking to evaluate 4 potential new logo designs against the current GutCheck logo design with the goal of picking a logo with which to move forward and refine.

#### **KEY QUESTION**



Which logo garners the most consumer preference and best fits with what our customers and potential customers expect from GutCheck?

#### RESEARCH OBJECTIVES



- 1. Assess all 5 logos (the original and 4 test logos) in terms of appeal, fit with initial impression of the GutCheck brand, and fit with the GutCheck brand after being provided our short positioning statement
- 2. Gather feedback through a markup tool for areas of potential optimization

### **METHODOLOGY**



This study was conducted via an online quantitative survey with two different audiences:

- GutCheck Customers & Prospective Customers
- GutCheck Employees

Each survey lasted approximately 10 minutes, and both audiences used the same methodology.

# GutCheck Customers and Prospective Customers (i.e., the "GutCheck Community")

#### **GutCheck Employees**

Research Method	# of Concepts	Total Respondents	Research Method	# of Concepts	Total Respondents
Sequential Monadic (1 Cell)	5	100	Sequential Monadic (1 cell)	5	47

### And the Winner is... OPTION B!





#### **GutCheck Community**

57% Appeal

43% Brand Fit 37% Future Fit

#### **GutCheck Employees**

70% Appeal 49% Brand Fit

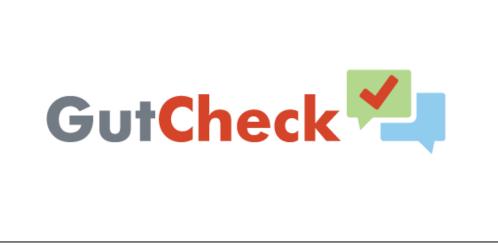
**53%**Future Fit

# Option B performed strongly in both Appeal & Credibility

- Option B consistently rose to the top of the pack on most measures tested in both studies. The "GutCheck" text and the style of chat bubbles were both viewed as appealing
- However, it's worth noting that among GutCheck employees there wasn't a strong brand fit – most likely because the thin gray text is much different than the current gray and red text that is a tad bulkier

## And in 2<sup>nd</sup> place... OPTION D!





**GutCheck Community** 

36%

**Appeal** 

42% Brand Fit 36% Future Fit

**GutCheck Employees** 

62% Appeal **62%**Brand Fit

**51%**Future Fit

Although this didn't score as high as Option B, it still outperformed the current logo and is worth consideration

Note: The current logo scored middle of the pack on most metrics. B & D were consistently higher than the original, and A&C were consistently lower.

## Scorecard: Concept vs. Original Comparison



### **GutCheck Community**

#### Scorecard: Concept vs. Original Comparison

Rank	Concept Name	Appeal	Brand Fit	Future Fit
	Concepts sorted in descending order of Appeal	T2B	T2B	T2B
1	Option B	57%	43%	37%
2	Original	51%	35%	32%
3	Option C	47%	34%	30%
4	Option D	45%	42%	36%
5	Option A	44%	38%	28%
	90% Significance Above the Mean	59%	43%	40%
	80% Significance Above the Mean	57%	41%	38%
	Original	51%	35%	32%
	80% Significance Below the Mean	45%	29%	26%
	90% Significance Below the Mean	43%	27%	24%

## Scorecard: Concept vs. Original Comparison



### **GutCheck Employees**

Scorecard: Concept vs. Original

Comparison

Rank	Concept Name	Appeal	Brand Fit	Future Fit
	Concepts sorted in descending order of Appeal	T2B	T2B	T2B
1	Option B	70%	49%	53%
2	Option D	62%	62%	51%
3	Option A	53%	47%	47%
4	Original	53%	64%	51%
5	Option C	36%	19%	21%
	90% Significance Above the Mean	65%	76%	63%
	80% Significance Above the Mean	62%	73%	60%
	Original	53%	64%	51%
	80% Significance Below the Mean	44%	55%	42%
	90% Significance Below the Mean	41%	52%	39%

## Scorecard: Concept vs. Concept Comparison



### **GutCheck Community**

**Scorecard: Concept vs. Concept Comparison** 

Metric	Option B	Original B	Option C	Option D	Option A E
T2BAppeal	57% <sup>de</sup>	51%	47%	45%	44%
T2BBrand Fit	43%	35%	34%	42%	38%
T2BFuture Fit	37%	32%	30%	36%	28%

Lower case letter: 90% significance Upper case letter: 95% significance

## Scorecard: Concept vs. Concept Comparison



### **GutCheck Employees**

Scorecard: Concept vs. Concept Comparison					
Metric	Option B	Option D	Option A	Original	Option C
	A	В	C	D	E
T2BAppeal	70% <sup>cdE</sup>	62% <sup>E</sup>	53% <sup>e</sup>	53% <sup>e</sup>	36%
T2BBrand Fit	49% <sup>E</sup>	62% <sup>E</sup>	47% <sup>E</sup>	64% <sup>cE</sup>	19%
T2BFuture Fit	53% <sup>E</sup>	51% <sup>E</sup>	47% <sup>E</sup>	51% <sup>E</sup>	21%

## APPEAL RANKING QUESTION



**GutCheck Community** 

Please rank the logos you have just seen in order of appeal (1- most favorite. 5-least favorite)

Concept Image	Concept Name	Score (T2B)
GutCheck	Option B	53%
GutCheck -	Option D	49%
GutCheck 📜 ®	Original	39%
GutCheck	Option C	33%
GutCheck 🔼	Option A	26%

## APPEAL RANKING QUESTION



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Please rank the logos you have just seen in order of appeal (1- most favorite. 5-least favorite)

Concept Image	Concept Name	Score (T2B)
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GutCheck 🛂	Option D	47%
GutCheck 📜 ®	Original	43%
GutCheck 🔼	Option A	36%
GutCheck	Option C	19%

## CREDIBILITY RANKING QUESTION



**GutCheck Community** 

Please rank the logos you have just seen in order of credibility (1- most credible. 5-least credible)

Concept Image	Concept Name	Score (T2B)
GutCheck	Option B	47%
GutCheck 🖊	Option D	47%
GutCheck 📜 °	Original	40%
GutCheck	Option C	36%
GutCheck 🔼	Option A	30%

## CREDIBILITY RANKING QUESTION



**GutCheck Employees** 

Please rank the logos you have just seen in order of credibility (1- most credible. 5-least credible)

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GutCheck 📜 ®	Original	55%
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