

TOP 10 LESSONS

From Gutsy Leaders



Earlier this year, we launched the Gutsiest Brands podcast - celebrating brands and brand leaders that exemplify the four pillars of a Gutsy Brand: they lead with empathy, demonstrate a pioneering spirit, stand behind bold ideas, and seize opportunities where others see tradeoffs.

Whether you're an aspiring entrepreneur, a fellow gutsy business leader, or just someone looking for inspiration, the Gutsiest Brands podcast has something for everyone. Here's a look back at highlights and lessons we've learned from the first ten episodes:

LESSON 1: FIND THE GAP

If you can figure out something people are going to like or hopefully love before they know about it, there's incredible power that comes with that. It's really about appreciating the gaps in people's lives.



Chief Innovation Strategist at Colgate-Palmolive, Founder of Hello Products

Craig Dubitsky,

LESSON 2: STAND BEHIND

YOUR BOLD IDEAS Don't listen to the naysayers ... If it was

easy, it would've been done before. People will tell you it can't be done. People [might] say, 'no, this doesn't make sense.' I'm sure every great innovator and great entrepreneur heard that fifty times before they ultimately had success.



Managing Director of CircleUp Equity

Karen Howland,

LESSON 3: FIND THE INTERSECTION OF YOUR **PASSIONS AND YOUR STRENGTHS**

what you're really passionate about, the more likely you are to have success - [understanding] how to translate that into a business offering where there's white space to come in and do something that no one else is doing.



Kristin Luck, Founder of ScaleHouse & President of ESOMAR

LESSON 4: PIONEERING

NEW PATHS MEANS MAKING NEW RULES If you're unclear about 'the why', or if

unclear about which rules you're willing to break and which rules you're not, you're going to find yourself swept away in moments and maybe make some decisions that you wish you hadn't.

you're unclear about the reality, or if you're



The Flex Company

Lauren Wang, Founder and CEO of

LESSON 5: GUTSINESS ARISES WHEN YOU

[Being] a gutsy brand, comes down to 'what are you championing on behalf of your audience?' Once you're

CONNECT AT AT DEEPER LEVELS

able to locate what [they] need at a deeper level, the gutsiness comes naturally. Once you connect to that deep need and you feel it the way they feel it, you can't help but move towards them.

Brandon Larson,



Microsoft's Director of Brand Strategy & Communications

DEMONSTRATE EMPATHY THROUGH INCLUSIVITY

LESSON 6:



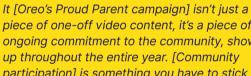
TO BE CONSIDERED TO THE

LESSON 8: EMPATHY NEEDS

Denise

Woodard,

CEO & Founder of Partake Foods



piece of one-off video content, it's a piece of ongoing commitment to the community, showing up throughout the entire year. [Community participation] is something you have to stick with over time and look at how else you can

AUTHENTICITY AND ACTION

LESSON 7: COMMUNITY INCLUSIVITY REQUIRES

help beyond the odd social post.



(Global Head of Insights & Analytics) and Brigette Wolf (Vice President, Global Head

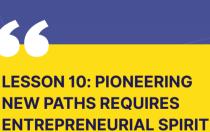
LESSON 9: BRANDS NEED TO GET TO THE EMOTIONS **BELOW THE SURFACE** [Our behaviors] are all about those

Paul Howarth, CEO of Akumen and Pansensic

as a demographic. There is only a demographic of one.

Everybody that learned how to target customers has to relearn it because there is no such thing

Joel Bines, author of The **METAIL** Economy



NTH DEGREE

Just jump in and figure stuff out. [Be] daring and bold in tackling things you don't know about. There's going to be so many rollercoaster rides. You know, the highs are high, and the lows are low. Learning how to ride those without getting sick on the

rollercoaster is really important.

Co-CEO and Co-Founder of Fresh Monster and Mighty Mutt



It's not always easy to go out on a limb and put people first and foremost in your decision making. At GutCheck, we empower research and marketing professionals with the insights they

need to stand boldly behind their recommendations, and guide strategies that help bring their brands into more authentic connection with the people they serve. This is something we call Agile Human Experience Intelligence™. We'd love to talk with you about how we can enable your brand to be



gutsy through the power of Agile HXI.

Find Out More







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